



What does it mean?

For our practice to have been accredited by Royal College of Podiatry we have reviewed our practice standards to ensure that they comply with national standards and best practice within the profession.

In achieving accredited status, we not only undertook a careful review of the practice, and asked another podiatrist to check our findings, but we also agreed to the practice being inspected by independent inspectors appointed by Royal College of Podiatry.

We applied for practice accreditation because we feel that our clients have the right to be confident that their care is being provided within a safe environment. Not that the scheme is only concerned with the clinical environment, it also amongst other things, ensures that;

- reusable instruments are properly cleaned and sterilised between patients;
- staff are engaged in continuing professional development to keep their knowledge and skills up to date;
- patient confidentiality is respected and proper care is taken with patient information;
- we explain treatment options, where appropriate, and costs so that you can make an informed choice;
- appropriate referral pathways exist for clients, who need specialist care; and
- practice working methods are constantly reviewed.

We therefore feel that you can be confident in the care that you receive within this practice.

If you have a complaint

If you have reason to think that we are not doing what the Practice Accreditation Scheme would expect, please let us know. We will be happy to discuss your concerns and answer any questions that you may have.

If our explanation does not satisfy you, you can contact The Royal College of Podiatry, who are our Professional Body, on complaints@rcpod.org.uk.